

**PRODUCT CONTENT LABEL**

**Santa Clara Green Power** matches 100% of your electricity usage. The chart below provides the renewable resource mix in the Silicon Valley Power **Santa Clara Green Power** program in 2019, as well as the projected resource mix in 2020.

Green-e Energy Certified New<sup>2</sup> Renewables in Silicon Valley Power **Santa Clara Green Power**

2019 HISTORICAL <sup>1</sup> PRODUCT CONTENT LABEL		2020 PROSPECTIVE <sup>1</sup> PRODUCT CONTENT LABEL	
Solar (100%)	CA and UT	Solar (100%)	AZ, MT, WY, CA, CO, ID, NM, NV, OR, UT, or WA
Total (100%)		Total (100%)	

1. The Prospective figures reflect the renewables that we have contracted to provide. Actual figures may vary according to resource availability. We will annually report to you before August 1 of next year in the form of a Historic Product Content Label the actual resource mix of the electricity you purchased. Historic figures reflect the power delivered to Silicon Valley Power **Santa Clara Green Power** customers in 2019.
2. New Renewables come from generation facilities that first began commercial operation within the past 15 years. This product may include generation from facilities that were approved for extended use under a strict set of criteria by Green-e Energy and/or qualify as repowered.

For comparison, current average mix of resources supplying Silicon Valley Power residential customers includes: Large Hydroelectric (55%) and Eligible Renewables (45%). Current average mix of resources for Silicon Valley Power non-residential customers includes: Natural Gas (34%), Large Hydroelectric (11%), Unspecified (23%), and Eligible Renewables (32%). [Source: Silicon Valley Power 2018 Power Content Label.] The average home in Santa Clara uses 500 kWh per month. [Source: Silicon Valley Power, 2019]

For specific information about this electricity product, please contact Silicon Valley Power at **408-244-SAVE (7283)**, email [green@siliconvalleypower.com](mailto:green@siliconvalleypower.com), or visit [siliconvalleypower.com/green](http://siliconvalleypower.com/green).



**Santa Clara Green Power** is Green-e certified, and meets the environmental and consumer-protection standards set forth by the nonprofit Center for Resource Solutions. Learn more at [green-e.org](http://green-e.org).

**PRICE TERMS AND CONDITIONS**



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<b>Company</b>	Silicon Valley Power, the municipal electric utility for the City of Santa Clara.
<b>Whom should I contact for more information?</b>	You can visit <a href="http://siliconvalleypower.com/green">siliconvalleypower.com/green</a> , email <a href="mailto:green@siliconvalleypower.com">green@siliconvalleypower.com</a> or call <b>408-244-SAVE (7283)</b> .
<b>How will I be billed?</b>	Your green power purchase will be listed on your utility bill as a separate line item. This charge is in addition to your regular utility bill.
<b>How will my bill be calculated?</b>	You will be charged an additional 1.5¢ per kWh usage per month for residential/small commercial or \$15 per 1000 kWh block for medium/large commercial and industrial. This premium is only charged on the energy (kWh) used and is in addition to all other fees and does not include charges for customer service and delivery. This purchase is in addition to charges by your electric utility and you must also pay all applicable federal, state, and local taxes and charges.
<b>How much will my total electricity service cost, including utility charges?</b>	Based on a monthly average usage of 500 kWh, the example below provides you an estimate of your 2018 monthly electricity bill if you receive service from Silicon Valley Power, and the extra monthly cost for <b>Santa Clara Green Power</b> . Your actual bill will vary based on your use of electricity. 2018 Monthly Electricity Cost \$59.64 Green Pricing Premium \$7.50 Total: \$67.14
<b>Will my rates change over time?</b>	We expect the rates for <b>Santa Clara Green Power</b> to remain the same over time. We will notify you of any rate change in advance through customer communication.
<b>What sources will be used in my certified product?</b>	For a complete list of the resources included in <b>Santa Clara Green Power</b> , view the Prospective Product Content Label.
<b>What happens if I move?</b>	If you move within Silicon Valley Power's service territory, you will need to re-enroll in <b>Santa Clara Green Power</b> .
<b>If I want to terminate this agreement/ contract, what is the early termination fee?</b>	You may cancel your enrollment in <b>Santa Clara Green Power</b> at any time with no fee by calling 408-244-SAVE (7283).
<b>What length of agreement/ contract is required?</b>	This program is voluntary, you may cancel at any time.