

**City of Santa Clara Municipal Utilities****REGULAR BILL**

Bill Date: 01/26/2006

Past Due Date: 02/16/2006. **1****2 Customer Service (408) 615-2300**

Amount Due: 102.99

This bill is due upon receipt.

**3 Current Charges**

<b>a</b>	⚡ Silicon Valley Power	59.24
<b>b</b>	Meter Charge	4.80
<b>c</b>	Energy	44.08
	300 kWh X \$0.06960/kWh = \$20.88	
	290 kWh X \$0.08001/kWh = \$23.20	
<b>d</b>	Public Benefit Charge	1.39
<b>e</b>	State Surcharge	0.12
<b>f</b>	Santa Clara Green Power	8.85
<b>g</b>	🚰 <b>Water / Sewer / Solar</b>	24.44
	Water	14.50
	Sewer	9.94
<b>h</b>	🗑️ <b>Refuse</b>	17.30
	Garbage/Clean Green/Recyc	13.25
	Annual Clean Up Campaign	3.80
	Household Hazardous Waste Chg	0.25
<b>i</b>	<b>Miscellaneous</b>	2.01
	Excise Tax	1.85
	Storm Drain Charge	0.16
<b>j</b>	<b>Current Charges Total</b>	<b>102.99</b>

**Account Information/Service Address**

Account Number: 00077665-01 Route No.201  
 J SMITH  
 123 DOUGLAS LANE

**4 Billing Information**

Previous Balance	92.14
Payment (12-23-2005)Thank You!	-92.14
Current Charges	102.99
<b>Amount Due</b>	<b>102.99</b>

**Bill Comments**

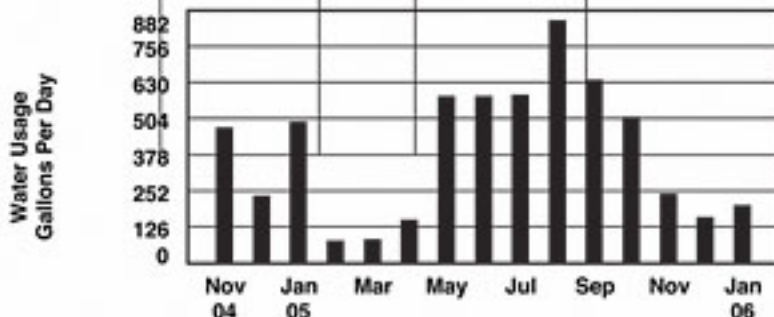
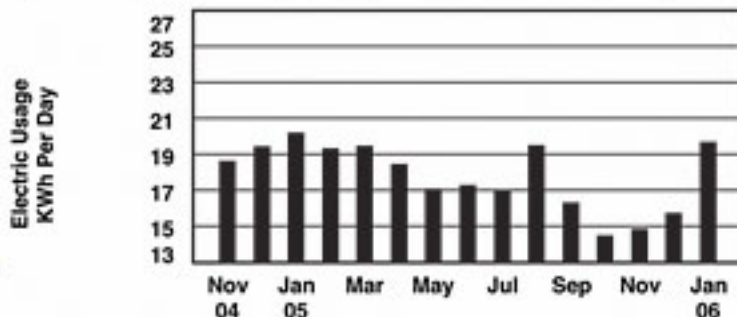
A late charge will be applied as indicated on the back of the bill if paid after the Past Due Date **02/16/2006.** **1**

**Messages**

Use the City Calendar for events & dates.  
 See the Camellia Show @ CRC February 25, 26 **5**

**Usage Table and History Graphs**

Service Type	Read Dates		Days	Meter Readings		Mult	Usage	Meter Number	Rate	This Month This Year (Daily Avg)	This Month Last Year (Daily Avg)
	From	To		Current	Prior						
E	12/12	01/11	30	1081E	491	1	590 kWh	43212	D2HG	20 kWh	20 kWh
W	12/12	01/11	30	3846E	3838	1	8 HCF	123321	W58	199 Gal	491 Gal

**7 Get Rid of that Old Fridge in your Garage, and We'll Pay you \$35!**

We are offering a \$35 rebate to customers for removing an older working refrigerator or freezer with our new recycling rebate program. Residents may recycle up to two units per household and must own the appliances. Start by calling toll free at 877-577-0510 to arrange a pickup. The appliances must be in working order and at least 14 cubic feet. For details, see our website at [www.siliconvalleypower.com/refrigerator](http://www.siliconvalleypower.com/refrigerator).

Account No.: 00077665-01 Route No. 201

Please return this portion with your payment in envelope provided. Make check payable to City of Santa Clara.

00077665-01

Past Due Date: 02/16/2006.

Bill Date: 01/26/2006

Current Charges 102.99

Amount Due 102.99

Amount Enclosed: 

J SMITH  
 123 DOUGLAS LANE  
 SANTA CLARA, CA 95050

00077665000100000102991

## Bill Format

### 1. Key Information

To avoid a late charge, the past due date serves as a reminder of when to pay your bill.

### 2. Contact information

The Customer Service number comes in handy for questions about your bill.

### 3. Current Charges

This section outlines each charge that comprises your total utility bill:

- a. **Silicon Valley Power:** This is the amount owed for use of electricity provided by SVP. It is comprised of other charges described below.
- b. **Meter Charge:** part of the cost to the City to maintain and read your meter; it remains the same each month based on your rate group—regardless of the amount of energy used.
- c. **Energy:** charge indicating how much energy was used and cost for that usage—number of kilowatt-hours (kWh) times the cost per kilowatt hour. Your baseline rate for the first 300 kWh is less than for any additional usage. The energy charge covers the variable cost of reliably supplying power from the generator to your home or business.
- d. **Public Benefit Charge:** a state-mandated charge for investing in energy efficiency, renewable energy, low-income and new technology programs which benefit all of us.
- e. **State Surcharge:** tax used to help fund the California Energy Commission.
- f. **Santa Clara Green Power:** a voluntary contribution towards renewable energy. A portion of the funds from this program finance new solar facilities in Santa Clara.
- g. **Water/sewer/solar:** monthly charges for water and sewer based on your water usage. Charges for solar hot water system leases are included here if you are part of that program.
- h. **Refuse:** These charges outline monthly garbage rates, along with specific charges for the City's annual clean-up campaign and household hazardous waste services.
- i. **Miscellaneous:** This sum represents taxes and storm drain charges.

- j. **Current Charges:** This is what you owe for all of your utilities for the current month.

#### **4. Billing Information**

This section includes the utility charges for the previous month, payment received since last month, any fee adjustments and current monthly charges, along with amount due.

#### **5. Messages**

Keep your eyes open for any important Santa Clara events or programs.

#### **6. Usage Table and History Graphs**

The table indicates service type—electric is measured in kilowatt-hours (kWh) and water in hundred cubic feet (HCF)—meter readings and dates; rate code for service to enable you to calculate your use; and usage. An “E” after the meter reading charge means we had to estimate your consumption. In addition, the table shows daily average use for the current month compared to the same month last year. Colder temperatures, more house guests and vacation days and lifestyle changes can affect your energy use.

These two graphs illustrate your average use of electricity and water per day during the billing periods. Remember, heater and air conditioners can really bump up electric costs, while watering your yard accounts for the majority of water usage. If your bill reflects an unusual surge of usage outside those winter and summer months, it may be time to call our Energy Hotline at (408) 244-SAVE (7283) for a review of your bill or to schedule an energy audit. For questions on water use or charges, call the Water Department at (408) 615-2000.

#### **7. Savings and Opportunities**

Find out how much you can save by participating in SVP’s energy-efficiency programs and learn about other cost-saving options.

The reverse side of your utility bill contains important contact numbers if you have billing questions; abbreviations used on the bill; and explanations for terms such as “late charges,” “past due date” and “returned checks and declined credit card payments.” In case service is disconnected, there is advice on how to restore it and what to do if you want to dispute bill charges.